

NEXUS STRINGS

Terms and Conditions

Effective Date: From 01/10/2024 until any changes are made

Welcome to Nexus Strings. By enrolling in our online music lessons, you agree to the following terms and conditions:

1. Eligibility

- Students must provide accurate and up-to-date personal information during registration.
- Enrollments are open to students worldwide. However, all payments must be made via Instamojo in Indian Rupees (INR).

2. Payment Terms

- All course fees must be paid in full before the commencement of lessons.
- Payments are processed securely via Instamojo. We are not responsible for any additional bank or currency conversion charges incurred.

3. Lesson Access

- Lessons are conducted online via [specify platform, e.g., Zoom, Google Meet].
- Students must ensure they have a stable internet connection and necessary equipment.

4. Code of Conduct

- Students are expected to maintain respect during lessons. Any disruptive behavior may result in termination without a refund.

5. Intellectual Property

- All course materials provided are the property of [Your Music Academy Name] and cannot be shared, distributed, or reproduced without explicit permission.

6. Modification of Terms

- We reserve the right to update these terms at any time. Changes will be communicated via email or on our website.

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Refund and Cancellation

No refund for the lessons, once payment has been made.

You can cancel a lesson by giving us from 4 up to 24 hours prior notice and we will cancel/reschedule that particular lesson as per mutual availability.

Cancellation by the Student

Students may cancel their enrollment up to 24 hours before the scheduled lesson. In such cases, we will cancel/reschedule that particular lesson as per mutual availability.

Cancellations made after this period will be charged.

Cancellation by the Academy

If a lesson is canceled or rescheduled by us, students will receive either a makeup lesson or a proportional refund.

Technical Issues

We are not responsible for technical issues on the student's end (e.g., internet connectivity). If technical problems occur on our end, a makeup lesson will be arranged.

Chargebacks and Disputes

Any chargebacks or payment disputes must be resolved directly with us before escalating to the payment processor.